

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey 2024-25

Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation

* Indicates required question



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

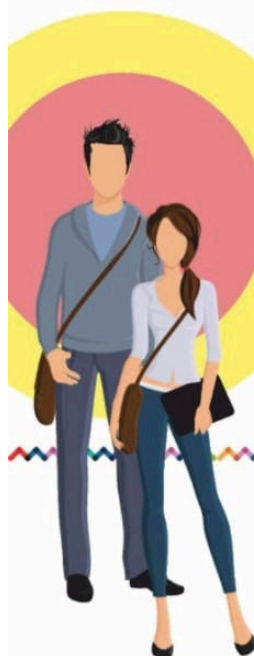
Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC, PIMR Gwalior

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1. Age: *

2. Gender *

Mark only one oval.

- ☐ Female
- ☐ Male
- ☐ Transgender

3. What degree program are you pursuing now/ pursued from Prestige Institute of Management Gwalior? *

Mark only one oval.

- ☐ MBA
- ☐ MCA
- ☐ LL.M
- ☐ MBA Integrated
- ☐ BBA
- ☐ BCA
- ☐ B.Com
- ☐ BBA LLB (Hons.)
- ☐ B.Com LLB (Hons.)
- ☐ BA LLB (Hons.)
- ☐ Other: _____

4. Write your Batch Name *

5. How much of the syllabus was covered in all the classes? *

Mark only one oval.

- ☐ 4 – 85 to 100%
- ☐ 3 – 70 to 84%
- ☐ 2 – 55 to 69%
- ☐ 1 – 30 to 54%
- ☐ `

6. How well did the teachers prepare for the classes? *

Mark only one oval.

- ☐ 4 – Thoroughly
- ☐ 3 – Satisfactorily
- ☐ 2 – Poorly
- ☐ 1 – Indifferently
- ☐ 0 – Won't teach at all

7. How well were the teachers able to communicate? *

Mark only one oval.

- ☐ 4 – Always effective
- ☐ 3 – Sometimes effective
- ☐ 2 – Just satisfactorily
- ☐ 1 – Generally ineffective
- ☐ 0 – Very poor communication

8. The teacher's approach to teaching can best be described as *

Mark only one oval.

- ☐ 4– Excellent
- ☐ 3 – Very good
- ☐ 2 – Good
- ☐ 1 – Fair
- ☐ 0– Poor

9. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- ☐ 4 – Always fair
- ☐ 3 – Usually fair
- ☐ 2 – Sometimes unfair
- ☐ 1 – Usually unfair
- ☐ 0– Unfair

10. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0– Never

11. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- ☐ 4 – Significantly
- ☐ 3 – Very well
- ☐ 2 – Moderately
- ☐ 1 – Marginally
- ☐ 0 – Not at all

12. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

13. Teachers inform you about your expected competencies, course outcomes and Programmed outcomes. *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

14. Your mentor does a necessary follow-up with an assigned task to you *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – I don't have a mentor

15. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

16. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- ☐ 4 – Fully
- ☐ 3 – Reasonably
- ☐ 2 – Partially
- ☐ 1 – Slightly
- ☐ 0 – Unable to

17. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- ☐ 4 – Every time
- ☐ 3 – Usually
- ☐ 2 – Occasionally/Sometimes
- ☐ 1 – Rarely
- ☐ 0 – Never

18. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

19. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ 4 – To a great extent
- ☐ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

20. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

21. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.

- ☐ 4 – To a great extent
- ☐ 3 – Moderate
- ☐ 2 – Some what
- ☐ 1 – Very little
- ☐ 0 – Not at all

22. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- ☐ 4 – Above 90%
- ☐ 3 – 70 – 89%
- ☐ 2 – 50 – 69%
- ☐ 1 – 30 – 49%
- ☐ 0 – Below 29%

23. The overall quality of teaching-learning process in your institute is very good. *

Mark only one oval.

- ☐ 4 – Strongly agree
- ☐ 3 – Agree
- ☐ 2 – Neutral
- ☐ 1 – Disagree
- ☐ 0 – Strongly disagree

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